

# Cisco IP Phone 7841 Quick Reference Guide



## TO MAKE A CALL

- Lift Handset or press the Speaker/Headset button (9)
- Dial number (press 0 for external calls).

## REDIAL LAST NUMBER

· Press the Redial soft key.

#### **CALL HOLD**

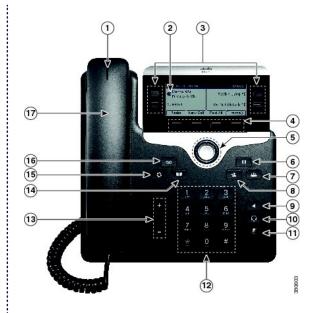
- From an existing conversation, press the Hold button (6)
- · Press Hold to get the caller back from hold.
- If there are multiple calls on hold, scroll to the desired line before pressing the Resume soft key.

### TO TRANSFER A CALL

- During a call, press the **Transfer button** (8)
- · Dial the number
- Press Transfer to complete the transfer OR
- If the person you attempt to transfer the call to is not available, press the Cancel soft key and the Resume soft key to return to the original caller.

## **CALL FORWARD (DIVERSION)**

- When your phone is idle, press the Forward All soft key.
- Enter the number (including 0 if it is an external number), OR press the Voicemail button (16) for sending calls directly to Voicemail
- To undivert, press Forward All.



#### **Features & Functions**

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9 Speaker

# CONFERENCE (up to 8 Participants)

- While a call is in progress, press the Conference button (7) and call the next party
- Press Conference to connect the parties
- Repeat the above steps to add additional parties
- If the person you attempt to bring into the conference is not available, press Cancel soft key and then the Resume soft key to return to the conference call.

## **CALL PICK-UP GROUP**

When a phone is ringing within your group:

- Lift the handset or press Speaker/Headset button;
- Press the PickUp soft key
- You will be connected.

## **VIEW MISSED CALLS**

Press the Missed Calls soft key.

## **VOLUME CONTROL**

- With your phone idle, press the volume button to hear the current ring volume
- With the phone off-hook, press the volume button to change the handset or speaker volume.



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## 1. Voicemail indicator light

The handset indicator light will flash red when the phone is ringing.

If the red light is flashing when not on a call, this indicates that there is a voicemail.

#### 2. Phone screen

Touchscreen: The display provides access to some functionality via a touch screen display.

#### 3. Line Buttons

Depending on configuration, programmable buttons provide access to:

- Phone lines and intercom lines (line buttons)
- Speed-dial numbers (speed-dial buttons).

## 4. Soft keys

Soft keys are touch screen buttons and can change depending on what you are currently doing with the phone e.g. in use, idle, in conference.

## 5. Navigation pad and select button

The Navigation pad allows you to scroll through menus, highlight items, and move within a text input field.

The select button (centre of the navigation pad) allows you to select a highlighted item.

#### 6. Hold

Places a call on hold.

#### 7. Conference

Allows the creation of a conference call with up to eight participants.

### 8. Transfer

Transfers a call to another party.

#### 9. Speakerphone

Click speakerphone to initiate or pick-up a call handsfree by directing the audio through the phone speaker. To cancel the speakerphone, pick up the handset or press the release key to hang up.

#### 10. Headset

Click headset to initiate or pick-up a call hands-free by directing the audio through the headset. To cancel the headset, pick up the handset or press the release key to hang up.

#### 11. Mute

Press the mute button to turn the microphone on and off. It will be lit red when the microphone is muted.

## 12. Key pad

Allows you to dial phone numbers, enter letters, and choose menu items.

#### 13. Volume

One a call: Adjusts the volume for the audio coming via the handset, speaker or headset.

Not in use: Adjusts the phone's ringing volume.

#### 14. Address book

Select the address book to search and call from the Flinders Directory.

#### 15. Settings

Use this to access phone preferences and call history.

#### 16. Voicemail

Press to access your voicemails. The handset indicator light (18) will flash red when you have a voicemail waiting.